NEWS RELEASE





Harris Park is the host with the most!

The Harris Park Conference Centre in Fulwood has recently succeeded in achieving the major customer services' award for the Conferences and Meetings Industry.

'Hospitality Assured Meetings' accreditation, considered the kitemark of the industry, was granted to the Conference Centre in January 2002 after nearly 12 months of hard work and preparation by the team of staff involved. Earning the accreditation meant undergoing a rigorous independent inspection focusing on an ability to deliver consistently high standards of quality and service.

The Conference Centre, owned by the University of Central Lancashire, is housed in an attractive Victorian building, set in 15 acres of beautiful grounds. It provides an unusual setting for conferences, seminars, exhibitions and private functions.

Louise Houlding, training officer leading the team, said, "It was a worthwhile process which brought customer service to the front of all our minds. It also shows what a professional service the University can offer".

Managing Agent for 'Hospitality Assured Meetings', Philip Catlow was impressed with the professional standard of service offered by the Conference Centre and praised the hard work put in by the staff.

Harris Park will now join an impressive list of hotels and conference centres with accredited status. The award is assessed on an annual basis which ensures the continued monitoring of processes and procedures.

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13 February 2002 nr013pc

Photo opportunity: Press are invited to the presentation ceremony taking place on **Friday 15 February 2002, at 10.00 am at the Harris Park Conference Centre**, 253 Garstang Road, Fulwood, Preston. Please contact Pamela Culley, Media and Promotion Office, tel:01772 892486, if you wish to attend.